



HCL Return Form

2020-503-111320RF


1 Complete Form

Exchanges OR Returns:
Please complete this entire form (where applicable). Include with your shipment.

2 Repack Products

Please properly pack and include all return items (and this completed form) with your return shipment.

3 Ship Back

Return your items to:
HENNA COLOR LAB
PO BOX 55008
PORTLAND, OR 97238

Order Number: _____

Order Date: _____

Product(s) Ordered: _____

Return

NEW CUSTOMER? REPEAT CUSTOMER?

**Open items cannot be returned or exchanged.
We cannot accept returns or exchanges beyond 30 days.*

Brief reason/description for return: _____

Exchange

**Open items cannot be returned or exchanged.
We cannot accept returns or exchanges beyond 30 days.*

Description of desired exchange: _____

Authorize

(if exchanging and additional money is required for goods and/or shipping fees)

Full Name _____

Company _____

Address _____

City _____

State _____ Zip Code _____

Country _____

Phone _____

Email _____

Credit Card Type: _____

Credit Card Number: _____

Expiration Date (MM/YY): _____ CCV (security code on back/front): _____

Billing Name: _____

Billing Address: _____

I authorize Henna Color Lab® to bill my credit card the appropriate amount for product replacement or shipping costs to complete this refund or exchange.

Signature _____

Date _____

*If you have any other questions about your return, please contact us at: sales@hennacolorlab.com

General Returns & Refund Policy: We'll take back any **unopened** HCL product for up to 30 Days from date delivered. We cannot accept returns for orders beyond 30 days. All approved refunds will be for the product costs at time of purchase. **Please Note: "Free Shipped"** orders may have true shipping costs subtracted from total. A 10% Restocking/Processing Fee of original price may be subtracted from total.

OFFICE USE ONLY

DATE: _____ APPROVED BY: _____

DETAILS: _____

